



## Policy on privacy

### **Cancellation policy :**

For less than 5 rooms, any fees if you cancel 48 hours before your stay. For more than 6 rooms, see the cancellation policy on your confirmation letter.

The hotel is all unsmoking.

You must confirm your reservation with a credit card number.

An authorized payment will be done upon your arrival.

### **Rules :**

« Manoir Lac-Etchemin » welcomes you to its official website. This is an Agreement between you and « Manoir Lac-Etchemin » and governs your use of « Manoir Lac-Etchemin » official website and its content (collectively the "Site"). Each time you use the Site and interactive tool you expressly intimate acceptance and agreement, and the acceptance and agreement of any legal person you purport to represent, without limitation or qualification, to abide by and to be bound by this Agreement, and you represent and warrant that you have the legal authority to agree to and accept this Agreement on behalf of yourself and any legal person you purport to represent. You acknowledge and agree that this Agreement is subject to change without advance notice. However, the latest agreement will be posted on the Site and you should review the Agreement prior to each use of the Site. Please print a copy of this Agreement for your reference. You may view and download the contents from the Site subject to the terms and conditions of this Agreement.

### **Copyright/ Trade-marks/ Permission to Reproduce**

Materials on the Site were produced and/or compiled by « Manoir Lac-Etchemin » for the purpose of providing visitors to the Site with direct access to information about, among other things, news projects, « Manoir Lac-Etchemin », its developments, new programs, policies, rules, procedures, and services. Copyright in materials and graphical elements on the Site are owned by « Manoir Lac-Etchemin ». The written materials on this site may be used, downloaded, printed, and reproduced in whole or in part, if: 1. they are used or reproduced accurately, without any modification; 2. they identify « Manoir Lac-Etchemin » as the source; 3. they are used only for informational or educational, and non-commercial purposes; and 4. this copyright notice and disclaimers contained on this website are displayed on every copy. The reproduction and redistribution of any graphical elements on the Site is prohibited except with written permission from « Manoir Lac-Etchemin ». The logos are trade-marks or service marks



of « Manoir Lac-Etchemin ». You may not use them without « Manoir Lac-Etchemin » written permission. Further, to use any of the written materials for a commercial purpose, you may only do so with « Manoir Lac-Etchemin » written permission. To make a request for permission and/or further information about how to obtain permission please contact:

### **Manoir Lac-Etchemin**

1415 Route 277

Lac Etchemin

Québec, Canada

G0R 1S0

Phone: (418) 625-2101

Fax: (418) 625-5424

Toll free: 1 800 463-8489

E-mail [manoir@manoirlacetchemin.com](mailto:manoir@manoirlacetchemin.com)

### **Third-party Materials**

Some of the materials and graphical elements found on the Site are subject to copyrights held by other organizations. In such cases, some additional restrictions on the reproduction of materials or graphical elements may apply and it may be necessary to seek permission from the rights holder prior to reproducing the material.

To obtain information concerning copyright ownership on the Site, please contact us: [info@manoirdeserables.com](mailto:info@manoirdeserables.com)

### **Prohibited or Unlawful Use**

You warrant to « Manoir Lac-Etchemin » that you will not use the Site for any unlawful or prohibited purpose according to the Terms and Conditions set out in this Legal Notice. You further agree to « Manoir Lac-Etchemin » that you will not use this Site in any manner whatsoever which may cause this Site to become disabled, damaged, overloaded, or impaired or interfere other visitor's use and enjoyment of this Site. You acknowledge and agree that you are prohibited from obtaining or attempting to obtain any materials or information from this Site through any means not intentionally made available or provided for through this Site by « Manoir Lac-Etchemin ».

### **Materials for Convenience / No Liability**

« Manoir Lac-Etchemin » has made every effort to ensure that every document on the



site is current and that our interactive tools are functional, it is your responsibility to ensure that the document version(s) you are using is (are) current and from the site on the date of your downloading of or use of the material(s), and is (are) not a cached or a copied page from your isp's server, your own computer, or any other third party site. As from the date of your downloading of or use of the material(s).

« Manoir Lac-Etchemin » does not accept any responsibility for any inaccuracies or mistakes that can occur in our interactive tools. Your use of our interactive tools is at your own risk, without any representations, warranties, or conditions of any kind, whether express or implied. « Manoir Lac-Etchemin » will not, under any circumstances, be liable to you or any other person for any loss or damage arising from, connected with, or relating to the use of our interactive tolls by you or any other person. Therefore, it is imperative for anyone relying on our interactive tools to double check the references to the dispute resolution rules and policy and, if necessary, make appropriate arrangements to ensure accuracy and reliability of the decision. Further, « Manoir Lac-Etchemin » declines all responsibility concerning the reliability and the up-to-dateness of any material offered, as well as any consequences resulting from the use of our material that was not obtained from our site the day it was used.

Furthermore, subject to the above paragraph, « Manoir Lac-Etchemin » does not accept any responsibility for the accuracy, reliability, and currency of any « Manoir Lac-Etchemin » materials, or for any consequences arising from, the use of any « Manoir Lac-Etchemin » materials that have not been obtained from the site at the time of your use of the material(s).

### **Indemnity**

You agree to indemnify, defend and hold « Manoir Lac-Etchemin » and its directors, agents and employees harmless from any liability, loss, claim, demand, and expense, including reasonable lawyers fees, related to your use of the site.

### **External Hyperlinks**

Some of the information on the Site has been provided by external sources. « Manoir Lac-Etchemin » is not responsible for the accuracy, reliability or currency of the information provided by external sources. Users wishing to rely upon this information should consult directly with the source of the information.

There may be websites linked to and from the Site that are operated or created by or for organizations other than « Manoir Lac-Etchemin ». You understand that CIRA does not operate or control these websites nor their content and that links to such site are



provided for your convenience. Those organizations are solely responsible for the operation and information (including the right to display such information) found on their respective websites. These linked websites may or may not be available in French. The linking to or from the Site does not imply on the part of « Manoir Lac-Etchemin » any endorsement or guarantee of any of the organizations or of the information (including the right to display such information) found on their respective websites.

The Inclusion of any linked website, including but not limited to certified registrars, does not imply approval or endorsement of the linked website by « Manoir Lac-Etchemin ». You agree that « Manoir Lac-Etchemin » does not assume any liability whatsoever for the linking to any of these linked websites, the operation or content (including the right to display such information) of any of the linked websites, nor for any of the information, interpretation, comments or opinions expressed in any of the linked websites. Any comments or inquiries regarding the linked websites are to be directed to the particular organization for whom the particular website is being operated.

## **Privacy Notice**

« Manoir Lac-Etchemin » is committed to providing visitors with a website that respects their privacy. This page summarizes the privacy policy and practices on the Site.

« Manoir Lac-Etchemin » does not automatically gather any specific personal information from you, such as your name, IP number, e-mail address, etc. We would only obtain this type of information if you supply it by sending us an e-mail or registering newsletters tool.

« Manoir Lac-Etchemin » employs software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage. This software receives and records the Internet Protocol (IP) address of the computer that has contacted our website, the date and time of the visit and the pages visited. We make no attempt to link these addresses with the identity of individuals visiting our site unless an attempt to damage the site has been detected.

« Manoir Lac-Etchemin » does not use cookies except as stated herein (A "cookie" is a small file that may be placed on your computer without your knowledge by a website to allow it to monitor your use of the site). « Manoir Lac-Etchemin » only uses cookies when you login to a secure portion of the Site [(e.g., Extranet and every time you access the secure part of the Site)]. The purpose for the cookie is for convenience, (i.e., so that you do not have to re-enter your login information every time you proceed to a different page within the secure part of the Site). « Manoir Lac-Etchemin » will not collect any specific and identifiable personal information from your computer. The cookie will remain active on your computer for the duration of your visit in the secure part of the Site or up



to a maximum of 30 minutes (which ever comes first). Once you logout, or the 30 minutes have passed the cookie which has been placed on your computer will expire and be deleted from your computer and « Manoir Lac-Etchemin » will no longer track your movements on the Site. There may be a few other times when cookies are in use. If cookies are in use at any other time and you have your cookies notification option activated on your browser the system will notify you before any cookies are used so that you may refuse them.

### **Severability**

In the event that any part of a provision(s) of the Terms and Conditions set out in this Legal Notice is (are) held to be invalid, unenforceable, or void, such provision(s) shall, by the adjudicating body, be applied to the fullest extent possible and shall be read-down only to the extent absolutely necessary to comply with applicable law. If any provision(s) of the Terms and Conditions set out in this Legal Notice is (are) held to be invalid, unenforceable, or void, such provision(s) shall be severed from the Legal Notice. The fact that part of a provision(s) or an entire provision(s) has (have) been held to be invalid, unenforceable, or void such determination shall not affect the validity and enforceability of any other remaining provisions.

### **Jurisdiction**

« Manoir Lac-Etchemin » is a corporation under the laws of Canada. The Site is physically maintained and operated by « Manoir Lac-Etchemin » within the Province of Quebec, Canada. This Agreement is governed by the laws of the Province of Quebec and the federal laws of Canada applicable therein and should be treated as a Quebec contract without reference to the principals of conflicts of law. All disputes arising from or in connection with the Site shall be subject to the jurisdiction of the courts of the Province of Quebec. You attorn to the exclusive jurisdiction of the courts of the Province of Quebec to finally adjudicate any legal proceeding arising out of or in connection with the Site. Any disputes shall be submitted to the non-exclusive jurisdiction of the Courts of Quebec.

### **Language**

In case you are a visitor to this site who reads, accepts, and agrees to the English language version of the legal notice, you confirm and acknowledge that the French language version of the legal notice will govern in the event of any inconsistency between the English and French versions